

Network Infrastructure & VOIP Solutions

Key Features:

- Cisco Premier Partners
- HP Accredited Partners
- Large Education customer base
- CRB checked
- Somerset County Council Approved Contractor

Customers Include:

- Somerset County Council
- Somerset Local Authority
- Preston Secondary School
- Bucklers Mead Community School
- West Monkton Primary School
- Oaklands Community School
- Gordano Secondary School
- Westfield Secondary School

Integrated Data Needs Ltd (IDN) have been providing bespoke routing and switching solutions for the past decade. We have some of the most prestigious vendor qualifications and in recent times have added VOIP to our portfolio. Routing, Switching and VOIP technologies can have a significant impact on your company, and at IDN we believe that they are the foundation for the service and application you need to realise the potential of your business - whether this is a small primary school or a large corporate environment.

Routers, switches, software and VOIP hardware together create an inherently integrated network to adapt to your current and future needs by:

- Providing secure, but unconstrained, connectivity between users and information
- Delivering quality, real-time applications, such as voice and video, on a single network platform
- Ensuring access to data and resources from anywhere
- Reducing your operating expenses

As with every engagement with IDN, we take a professional and systematic approach to any job whether it is for one simple switch or a LAN Infrastructure refresh. When you engage with us, we will send one of our skilled consultants to your site and discuss your requirements and provide best advice.

We try to make our consultation visit easy for the client and understand that there is a different level of knowledge at every site. Our consultants will explain a number of options where possible, how the install will look and give best advice for future growth. Following the visit you will usually receive your quotation/proposal in 48hrs. For larger scale projects this can take a little longer but you will be advised of the timescale.

What Network Infrastructure and VOIP services do we provide?

We provide a large range of services to a varied customer base:

- Network Switching Solutions
- Network Routing Solutions
- Voice over IP Solutions
- Firewall Solutions
- Consultancy and Resourcing

Why choose IDN?

IDN has been providing reliable Network Infrastructure services to its clients for over 10 years and we have recently added VOIP Solutions to our portfolio. We have a truly vendor independent approach ensuring that the solution is not compromised. IDN aim to provide a one stop shop for all our customers' networking needs, and working within the other business units in IDN we provide a converged approach to overall LAN installations. This reduces the cost but more importantly the risk on the project.

We have built our company's reputation on word of mouth and are known for our honest and customer-focused approach. It is because of this approach that we have been Somerset Local Authority's preferred networking and audio visual contractor for the past 10 years.