



Need to
squeeze more
from your
ICT support
budget?

Call one of our Account Management Team
today on **08449 80 80 08**

Service that wont leave you with a bitter taste...

"Over the past few years we have increasingly turned to IDN to help us meet our ICT needs for hardware, software, training and support. They are not just providers of equipment, they offer a complete package of professional, friendly, local support, advice with ICT solutions and opportunities to expand our ICT capability. We now use their troubleshooting helpdesk / technician advice line – it has proved to be a real life line when a day to day problem arises – great value for money too."

Heather Cunningham – Head Teacher / Trull Primary School

"We recently reviewed our ICT support and decided that it may be time for a change! We contacted IDN and were very impressed by the level of support we were offered. We have since transferred all of our ICT support to IDN and now have a dedicated Account Manager and Engineer who is very helpful. In the few weeks we have been working with IDN they have proven to be very proactive and flexible and we are confident that, with their support, we can maximise the technology within our school."

Kirsty Nelson – Head Teacher & Kirsty Moneagle ICT Subject Leader / Staplegrave Primary School

"Integrated Data Needs provide us with a cost effective, personal service, tailored to our specific requirements. IDN's support service is extremely impressive and is a vital component in the everyday running of ICT within the school."

After sales support has been second to none and the overall package represents superb value for money. We would have no hesitation in recommending them to other schools looking to develop their ICT facilities."

Angela Morley - Business Manager / Danesfields Middle School and Old Cleeve Primary School

"IDN have been great! (I have used them for all our network/ ICT installations for the past five years anyway.) They are looking after our network, hardware, providing monthly technician visits and a helpline at a competitive price."

Jane Bevans – Head Teacher / West Monkton Primary School

"We had been with the same support company for a number of years until, following a thorough review of our requirements and budget; we decided to switch all our ICT support to IDN."

We are very pleased with the support we now receive and really like the fact that we always have the same technician coming into school. He knows our system inside out and just gets on with things.

The support and advice for other matters is dealt with by our dedicated account manager who knows us and our school's needs.

IDN are always at the end of the telephone too, which is really important to us. We have developed a good working relationship with IDN and would definitely recommend them to other schools."

Mr Philip Hill – Head Teacher / Oakfield Middle School

"I am more than happy to endorse the services provided by IDN. Since taking out their Visiting Technician Support Service all of the worry with regard to meeting the needs of the pupils and the staff has been taken from my shoulders; thank you."

Mrs A Ladbrook – Head Teacher / East Worlington School

"Our school has regular scheduled ICT support visits by an IDN technician to support our school network. We are delighted with the friendly service and efficient support received."

We have the same visiting technician which gives continuity to the service. All issues are dealt with efficiently and nothing seems too much trouble.

We have the utmost confidence in IDN and their ability to help us meet the challenges of delivering an exciting curriculum to meet the changing needs of the 21st Century School."

David Grant – Head Teacher / North Molton Primary School